

Congress of the United States
Washington, DC 20515

November 6, 2013

Ms. Marilyn Tavenner
Administrator
Centers for Medicare and Medicaid Services
7500 Security Boulevard
Baltimore, MD 21244

Dear Administrator Tavenner:

Following your appearance on November 5th before the Health, Education, Labor and Pensions Committee hearing on the Online Federal Health Insurance Marketplace, we write to follow up on your agreement to share the full terms of the current contracts between the Centers for Medicare and Medicaid Services (CMS) and CGI Federal, QSSI, and other contractors that are responsible for delivery of the Healthcare.gov website and related functions.

According to the Government Accountability Office (GAO), over \$400,000,000 has been spent on the development of a website that failed on its first day. Account transfers, privacy issues, and inaccurate estimates are just a few of the errors that the public continues to experience one month after Healthcare.gov opened, and three years after it was authorized.

Taxpayers deserve better - or their money back. In your response, please disclose and detail the following items:

- The current full terms of contracts between CMS and CGI, QSSI, Serco, and other major contractors supporting Healthcare.gov, including any contract amendments or new contracts entered into since October 1, 2013;
- The total cost of the federal exchange, not just the website and its supporting technology, how much has been obligated since October 1, and how much you anticipate to obligate through March 31, 2014;
- Obligated spending remaining on each contract and how much total can be obligated on the CGI and QSSI contracts in additional years;
- Of the \$450 million transferred from the Department's Nonrecurring Expenses Fund to the exchanges on October 18, 2013, what specifically will that \$450 million be used for? Will any of that money go toward the marketing campaign planned for late November and December 2013?

Any available contractual penalties or contract provisions that would provide recourse to recover taxpayer money and CMS efforts to recoup taxpayer dollars from contractors that have not met the terms of their contracts.

Americans deserve transparency in how \$400 million of their tax dollars have been spent and accountability from those who have wasted their money on the flawed Healthcare.gov website. We look forward to your response.

Sincerely,

Clara Kim

Laura Alexander

Mike Enji

Pat O'Neil